

2016 Standard Civil Contract (Welfare Benefits)

Commenced 1st November 2016: face-to-face (i.e. not CLA) Welfare Benefits in the North and South West & Wales

[Current Landing Page on .GOV site](#)

Notices

NONE

Standard Terms

- [2016 Standard Terms \(Welfare Benefits\)](#)

General Specification

- [Sections 1-6: General provisions from 01 November 2016](#)

Category Specific Specifications

- [Sections 7: Welfare Benefits](#)

Category Definitions and KPIs

The Category Definitions 2013 state which services fall into each category of law. They relate to the 2016 Standard Civil Contract.

- [Category Definitions 2013](#)

Payment Annexes

NONE

Family Mediation Specification

NONE